City of Springfield

Function: Health and Human Services

Department: Elder Affairs
Department Budget: \$952,164

Department Mission:

The purpose of the Department of Elder Affairs is to improve and enhance life quality for elder residents by striving to ensure that all elder residents are afforded the opportunity to live a lifestyle based on independence, and to mature with dignity and security.

Department Highlights:

Department of Elder Affairs accomplishes the department's mission by utilizing the resources it receives from City, State and Federal agencies to carry out six major programs. Those six programs are as follows:

- Council on Aging
- Serving Health Informational Needs for Elders (SHINE)
- Senior Aide Employment
- Highland Valley
- Community Development Senior Centers
- Greater Springfield Senior Services Inc. (GSSSI)

The Council on Aging (COA) program improves and enhances life quality for elder residents by striving to ensure that all elder residents are afforded the opportunity to live a lifestyle based on independence, and to mature with dignity and security. To accomplish this, it is the function of the COA to advocate, plan, develop, coordinate and operate various social services for Springfield's elder citizens. It serves as the primary vehicle for providing information and referral services for seniors in the Springfield area.

The SHINE program is Massachusetts' State Health Insurance Program that provides free, one-on-one health insurance information, counseling and assistance to Medicare beneficiaries of all ages. SHINE Counselors assist people understand their rights and benefits under Medicare, HMOs, Medigap, MassHealth and other health insurance coverage. Counselors can explain your current coverage, help you decide what coverage to buy, and protect you from paying bills you should not pay. SHINE Counselors can help fill out insurance claim forms and health insurance applications.

The Senior Aide Employment program, alone with Highland Valley, provides useful, meaningful community service employment to eligible low-income, disadvantaged mature workers. The Senior Aide Employment program promotes the transition of the enrollee from subsidized to unsubsidized employment. The major objective of the program is to address the needs commonly experienced by the low-income mature workers, which include the following: (1)additional income (2)re-entering the workforce and (3)economic independence.

The GSSSI program provides outreach and social services to seniors, ages 60 years and over in the City of Springfield.

Finally, Senior Centers in conjunction with the City of Springfield's Community Development department help provide a safe and supportive environment to reduce isolation and enhance companionship among seniors in Springfield. The last fiscal year Community Development helped provide financial support towards the operation of the senior centers. In Fiscal year 2006, the City of Springfield will continue to provide financial support through its general fund.

City of Springfield

Function: HHS DIVISION

Department: ELDER AFEA

Department: ELDER AFFAIRS

SUMMARY

	Exp	Actual penditures FY 04	Α	Adopted FY 05		Actual 03/31/05		Estimated 06/30/05	F	Proposed FY 06
PROGRAM SUMMARY										
Council on Aging	\$	236,433	\$	248,264	\$	177,993	\$	248,264	\$	243,166
SHINE		39,999		55,477		55,477		55,477		58,622
Senior Aides Employment Program		544,119		527,551		397,416		556,058		521,784
Greater Springfield Services		10,000		10,000		5,052		10,000		10,000
Highland Valley		14,388		14,388		10,889		14,388		14,388
Community Development		104,204		104,204		78,153		104,204		-
City of Springfield General Fund		-		-		-		-		104,204
TOTAL	\$	949,143	\$	959,884	\$	724,979	\$	988,391	\$	952,164
						Actual		Estimated	F	Proposed
REVENUE SUMMARY						FY 04		FY 05		FY 06
Non General Fund										
Grants					\$	763,881	\$	820,614	\$	651,834
Reimbursements						-		-		-
Total Non General Fund					\$	763,881	\$	820,614	\$	651,834
General Fund										
General Fund Fees					\$	_	\$	_	\$	_
General Fund Contribution					,	185,262	•	167,777	•	300,330
Total General Fund					\$	185,262	\$	167,777	\$	300,330
Total					\$	949,143	\$	988,391	\$	952,164
						Adopted		Adopted	F	Proposed
FUNDED POSITIONS/FTEs:						FY 04		FY 05		FY 06
Advisors						2.00		2.00		2.00
Clerk						0.25		0.25		0.25
DEA Director						1.00		1.00		1.00
Fiscal Manager						1.00		1.00		1.00
Fitness Coordinator						1.00		1.00		1.00
Job Developer						1.00		1.00		1.00
Project Director						1.00		1.00		1.00
Receptionist						0.50		0.50		0.50
Senior Center Director						4.00		4.00		4.00
SHINE Director						1.00		1.00		1.00
TOTAL						12.75		12.75		12.75
						Adopted		Adopted	F	Proposed
APPROPRIATION SUMMAR	\mathbf{Y}					FY 04		FY 05		FY 06
Personal Services					\$	179,262	\$	161,777	\$	286,714
Other Than Personal Services						6,000		6,000		13,616
Capital Outlay						-		-		-
TOTAL					\$	185,262	\$	167,777	\$	300,330

City of Springfield

Function: HHS DIVISION
Department: ELDER AFFAIRS
Program: COUNCIL ON AGING

Program Budget: \$243,166

Program Goal:

The goal of the Council on Aging program is to promote and support the health and well being of seniors in the community so that they may live a lifestyle based on independence, and to mature with dignity and security.

Program Narrative:

The Council on Aging program promotes and supports the health and well being of seniors in the community. Funds will be used for salary, operating expenses, direct services, staff and board training, volunteer development and recognition of numerous other activities. The program will help facilitate senior center/office rent, utilities and equipment, outreach, information and referral, transportation, health screening and counseling, pre-treatment, intergenerational and "Caring for Elders at Home" programs and other support activities, professional organization membership and attendance at conferences and workshops.

Program Objectives:

- 1. Maintain professional services for the fiscal management to grants, payroll, personnel files and the purchasing of supplies and equipment for the Department.
- 2. Maintain the coordination of senior center programs such as fitness, education, screenings, special events, trips, arts & crafts and community related services.
- 3. Maintain the coordination of fitness activities, outreach to elders, and maintain records, schedules, logs & files.
- 4. Maintain the service of identifying Latino elders and provide social, educational and health promotion programs at Latino Senior Center.
- 5. Maintain transportation assistance.

Key Program Measures	FY 2004 Actual	FY 2005 Estimated	FY 2006 Projected
# of seniors seeking informational services	10,745	10,745	10,745
# of seniors receiving group support	1,800	1,800	1,800
# of newsletters distributed	12,000	12,000	12,000
# of seniors in health and wellness activities	23,299	23,299	23,299
# of seniors participating in rec and edu. programs	23,495	24,000	24,000

Proposed Program Changes:

There are no proposed program changes at this time.

City of Springfield HHS DIVISION ELDER AFFAIRS COUNCIL ON AGING

		Actual							
	Ex	penditures	1	Adopted	Actual	E	stimated	P	roposed
		FY 04		FY 05	03/31/05	(06/30/05		FY 06
EXPENDITURE SUMMARY									
Regular Payroll	\$	190,417	\$	205,953	\$ 145,940	\$	205,953	\$	196,439
Purchase of Service		29,887		29,100	19,364		29,100		31,872
Materials and Supplies		13,432		7,971	7,252		7,773		9,415
Other		2,697		5,240	5,438		5,438		5,440
Capital Outlay		-		-	-		-		-
Total	\$	236,433	\$	248,264	\$ 177,993	\$	248,264	\$	243,166
					Actual	E	stimated	P	roposed
REVENUE SUMMARY					FY 04		FY 05		FY 06
Non General Fund									
Grants					\$ 116,579	\$	128,403	\$	123,305
Reimbursements					-		-		-
Total Non General Fund					\$ 116,579	\$	128,403	\$	123,305
General Fund									
General Fund Contribution					 119,854		119,861		119,861
Total General Fund					\$ 119,854	\$	119,861	\$	119,861
Total					\$ 236,433	\$	248,264	\$	243,166
					Actual	E	stimated	P	roposed
FUNDED POSITIONS/FTEs					FY 04		FY 05		FY 06
Fitness Coordinator					1.00		1.00		1.00
Fiscal Manager					0.75		0.75		0.75
Receptionist					0.50		0.50		0.50
Senior Center Director					0.50		0.50		0.50
DEA Director					0.40		0.40		0.40
Advisors					2.00		2.00		2.00
Total					 5.15		5.15		5.15
Appropriation Control								\$	119,861

City of Springfield
Function: H.H.S. DIVISION
Department: ELDER AFFAIRS

Program: Serving Health Informational Needs for Elders (SHINE)

Program Budget \$58,622

Program Goal:

The goal of the SHINE program is to help Medicare beneficiaries to understand their Medicare benefits and other health insurance options so that they may help you decide what coverage to buy, and protect you from paying bills you should not pay.

Program Narrative:

The SHINE Program helps elderly and disabled adults understand their Medicare and MassHealth benefits and other health insurance options. The SHINE Program ensures that elderly and disabled people have access to unbiased and up-to-date information about their health care options.

Program Objectives:

- 1. Maintain sites throughout Hamden County for SHINE services hosted by the local COA's.
- 2. Maintain a core of SHINE counselors providing services.
- 3. Increase training hours to volunteers and paid staff.
- 4. Remain informed on health insurance changes.
- 5. Increase senior public awareness through presentations, outreach, media events, and health fairs.

	FY 2004	FY 2005	FY 2006
Key Program Measures	<u>Actual</u>	Estimated	Projected
# of ind. council sessions conducted	971	1,452	1,600
# of home visits made	112	100	75
# of telephone inquiries responded to	1,490	1,600	2,300
# of volunteer training hours	520	600	680
# of presentations to public	35	50	65

Proposed Program Changes:

The SHINE Program will be hiring a part time program assistant/ outreach coordinator. Funds will be provided by Prescription Advantage and the Executive Office of Elder Affairs.

City of Springfield Program Summary HHS DIVISION ELDER AFFAIRS SHINE

		Actual							
	Ex	penditures FY 04	Adopted FY 05		Actual 03/31/05		stimated 06/30/05		roposed FY 06
		F 1 U4	F 1 U3	'	03/31/03		J0/30/03		11 00
EXPENDITURE SUMMARY			• • • • •						-0.caa
Regular Payroll	\$	33,712	\$ 36,380	\$	36,380	\$	36,380	\$	58,622
Purchase of Service		-	-		-		-		-
Materials and Supplies		5,684	17,597		17,597		17,597		-
Intergovernmental		-	-		-		-		-
Other		604	1,500		1,500		1,500		-
Capital Outlay		-	-		-		-		
Total	\$	39,999	\$ 55,477	\$	55,477	\$	55,477	\$	58,622
					Actual	E	stimated	P	roposed
REVENUE SUMMARY					FY 04		FY 05		FY 06
Non General Fund									
Grants				\$	40,000	\$	55,477	\$	42,000
Reimbursements					-		-		-
Total Non General Fund				\$	40,000	\$	55,477	\$	42,000
General Fund									
General Fund Fees				\$	-	\$	-	\$	-
General Fund Contribution					(1)		-		16,622
Total General Fund				\$	(1)	\$	-	\$	16,622
Total				\$	39,999	\$	55,477	\$	58,622
					Actual	E	stimated	P	roposed
FUNDED POSITIONS/FTEs					FY 04		FY 05		FY 06
SHINE Director					1.00		1.00		1.00
Clerk					0.25		0.25		0.25
DEA Director					0.20		0.20		0.20
Total					1.45		1.45		1.45
Appropriation Control								\$	16,622

Function: HHS DIVISION
Department: ELDER AFFAIRS

Program: SENIOR AIDES EMPLOYMENT PROGRAM - FEDERAL

Program Budget \$521,784

Program Goal:

City of Springfield

The goal of the Senior Community Service Employment Program (SCSEP) is to provide useful, meaningful community service employment to eligible low-income, disadvantaged mature workers.

Program Narrative:

The mission of SCSEP is to promote the transition of the enrollee from subsidized to unsubsidized employment. The major objective of the program is to address the needs commonly experienced by the low-income mature workers, which include additional income, re-entering the workforce and economic independence.

Program Objectives:

- 1. Maintain an authorized level of enrollees' throughout the program year.
- 2. Maintain assigning eligible individuals, low-income persons 55 years of age and older, into unsubsidized, part time community service positions at rate and hours set forth in the Older American Act.
- 3. Maintain transition of participants into unsubsidized employment during the program year.
- 4. Maintain skills training and/or skills refresher courses to program participants.

Key Program Measures

	FY 2004	FY 2005	FY 2006
	<u>Actual</u>	Estimated	Projected
Number of job placements	28	28	28
Number of enrollments	114	114	114

Proposed Program Changes:

The following changes are scheduled for program year 2006. Lower income eligibility requirements will result in less candidates, and harder to serve and meet program unsubsidized goals. Special consideration and or preferences may be given for new enrollments, which may result in more outreach.

City of Springfield Program Summary HHS DIVISION ELDER AFFAIRS

Senior Aides Employment Program

Actual

		Actuai						
	Ex	penditures	Adopted	Actual		estimated	F	roposed
		FY 04	FY 05	03/31/05	(06/30/05		FY 06
EXPENDITURE SUMMARY								
Regular Payroll	\$	65,410	\$ 65,410	\$ 45,787	\$	65,410	\$	65,410
FICA		-	6,372	-		-		6,372
Purchase of Services		22,311	22,124	16,849		22,124		500
Materials and Supplies		11,663	6,056	1,210		6,056		6,056
Traning		2,157	2,000	954		2,000		2,000
Other (Senior Payroll)		442,578	425,589	332,616		460,468		441,446
Capital Outlay		-	=	-		-		-
Total	\$	544,119	\$ 527,551	\$ 397,416	\$	556,058	\$	521,784
				Actual	E	stimated	F	roposed
REVENUE SUMMARY				FY 04		FY 05		FY 06
Non General Fund								
Grants				\$ 478,709	\$	508,141	\$	462,141
Total Non General Fund				\$ 478,709	\$	508,141	\$	462,141
General Fund								
General Fund Contribution				65,410		47,917		59,643
Total General Fund				\$ 65,410	\$	47,917	\$	59,643
Total				\$ 544,119	\$	556,058	\$	521,784
				Actual	E	stimated	F	roposed
FUNDED POSITIONS/FTEs				 FY 04		FY 05		FY 06
Job Developer				0.50		0.50		0.50
Fiscal Manager				0.25		0.25		0.25
Project Director				1.00		1.00		1.00
DEA Director				 0.20		0.20		0.20
Total				1.95		1.95		1.95
Appropriation Control							\$	59,643

City of Springfield
Function: HHS DIVISION
Department: ELDER AFFAIRS

Program: Greater Springfield Senior Services Inc. (GSSSI) - OUTREACH

Program Budget \$10,000

Program Goal:

The goal of the GSSSI program is to provide outreach and Social Services to seniors 60 years old and over in the City of Springfield.

Program Narrative:

This program provides information on benefits/services available to seniors 60 years and over, encourages older persons to participate in programs, conduct follow-up activities, and provide client advocacy and provide community presentations.

Program Objectives:

- 1. Maintain visits to Elder housing facilities and organizations.
- 2. Maintain developing materials to be used to promote senior services available, including whom to contact.
- 3. Maintain a network of services to be offered to seniors as needed.
- 4. Maintain information and referrals to senior services.

Key Program Measures	FY 2004 <u>Actual</u>	FY 2005 Estimated	FY 2006 <u>Projected</u>
Senior Housing visits	n/a	20	20
Seniors Contacted	n/a	400	400
Seniors requesting services	n/a	150	150
Number of referrals made	n/a	100	100
Transportation provided to seniors	n/a	80	80

Proposed Program Changes:

There are no proposed program changes at this time.

City of Springfield Program Summary HHS DIVISION ELDER AFFAIRS GSSI

		Actual penditures	Adopted	Actual	F	estimated	P	roposed
	LA	FY 04	FY 05	03/31/05		06/30/05		FY 06
EXPENDITURE SUMMARY								
Regular Payroll	\$	10,000	\$ 10,000	\$ 5,052	\$	10,000	\$	10,000
Overtime		-	-	-		-		-
Purchase of Service		-	-	-		-		-
Materials and Supplies		-	-	-		-		-
Intergovernmental		-	-	-		-		-
Other (TRAVEL)		-	-	-		-		
Capital Outlay		-	-	-		-		
Total	\$	10,000	\$ 10,000	\$ 5,052	\$	10,000	\$	10,000
				Actual	E	stimated	P	roposed
REVENUE SUMMARY				FY 04		FY 05		FY 06
Non General Fund								
Grants				\$ 10,000	\$	10,000	\$	10,000
Bond Proceeds				=		-		-
Fees				-		-		-
Reimbursements				-		-		-
Total Non General Fund				\$ 10,000	\$	10,000	\$	10,000
General Fund								
General Fund Fees				\$ =	\$	-	\$	-
General Fund Contribution				=		=		-
Total General Fund				\$ -	\$	-	\$	-
Total				\$ 10,000	\$	10,000	\$	10,000
				Actual	E	stimated	P	roposed
FUNDED POSITIONS/FTEs				FY 04		FY 05		FY 06
Senior Center Director				0.50		0.50		0.50
Total				0.50		0.50		0.50
Appropriation Control							\$	-

Function: HHS DIVISION

City of Springfield

Department: Elder Affairs Program: Highland Valley

Program Budget: \$14,388

Program Goal

The purpose of the Senior Community Service Employment Program (SCSEP) is to provide useful, meaningful community service employment to eligible low-income, disadvantaged mature workers.

Program Narrative:

SCSEP promotes the transition of the enrollee from subsidized to unsubsidized employment. The major objective of the program is to address the needs commonly experienced by the low-income mature workers, which include additional income, re-entering the workforce and economic independence.

Program Objectives:

- 1. Maintain an authorized level of enrollees' throughout the program year.
- 2. Maintain assignments of eligible individuals, low-income persons 55 years of age and older, into unsubsidized, part time community service positions at rate and hours set forth in the Older American Act.
- 3. Maintain transition of participants into unsubsidized employment during the program year.
- 4. Maintain skills training and/or skills refresher courses to program participants.

Key Program Measures

	FY 2004	FY 2005	FY 2006
	<u>Actual</u>	Estimated	Projected
Number of Job Placements	06	06	06
Number of Enrollments	43	43	43

Proposed Program Changes:

The following changes are scheduled for program year 2006. Lower income eligibility requirements will result in less candidates, and harder to serve and meet program unsubsidized goals. Special consideration and or preferences may be given for new enrollments, which may result in more outreach.

City of Springfield Program Summary HHS DIVISION ELDER AFFAIRS HIGHLAND VALLEY

	Exp	Actual enditures FY 04	Adopted FY 05	Actual 03/31/05		Sstimated 06/30/05	P	roposed FY 06
EXPENDITURE SUMMARY								
Regular Payroll	\$	12,675	\$ 12,675	\$ 9,604	\$	12,675	\$	12,675
Purchase of Service		-	-	-		-		-
Materials and Supplies		1,713	1,713	1,285		1,713		1,713
Intergovernmental		-	-	-		-		-
Other (TRAVEL)		-	-	-		-		
Capital Outlay		-	-	-		-		
Total	\$	14,388	\$ 14,388	\$ 10,889	\$	14,388	\$	14,388
				Actual	E	stimated	P	roposed
REVENUE SUMMARY				FY 04		FY 05		FY 06
Non General Fund								
Grants				\$ 14,388	\$	14,388	\$	14,388
Bond Proceeds				-		-		-
Fees				-		-		-
Reimbursements				-		-		-
Total Non General Fund				\$ 14,388	\$	14,388	\$	14,388
General Fund								
General Fund Fees				\$ -	\$	_	\$	-
General Fund Contribution				-		-		-
Total General Fund				\$ -	\$	-	\$	_
Total				\$ 14,388	\$	14,388	\$	14,388
				Actual	E	estimated	P	roposed
FUNDED POSITIONS/FTEs				FY 04		FY 05		FY 06
Job Developer				0.50		0.50		0.50
Total				0.50		0.50		0.50
Appropriation Control							\$	-

City of Springfield

Function: HHS DIVISION
Department: ELDER AFFAIRS
Program: Senior Centers
Program Budget \$104,204

Program Goal:

The goal of the Senior Centers program is to provide a safe and supportive environment, reduce isolation and enhance companionship among seniors in Springfield.

Program Narrative:

Three neighborhood Senior Centers are located in Hungry Hill, Pine Point and Mason Square neighborhoods providing health and recreational activities.

Program Objectives:

- 1. Maintain exercise programs for seniors.
- 2. Maintain information on various topics that affect seniors.
- 3. Maintain functions that celebrate ethnic customs

Key Program Measures	FY 2004 <u>Actual</u>	FY 2005 Estimated	FY 2006 Projected
Provide activities to seniors	500	500	500
Information sessions and Literature	50	50	50
Functions organized	15	15	15

Proposed Program Changes:

We will be developing Senior Center "Standards" for each site. This means that all Senior Center will provide core services at each site. Also funding for the Senior Center Directors salaries was provided through grants from the City of Springfield's Community Development office. Beginning in fiscal year 2006 the General Fund will support the expenditures.

City of Springfield Program Summary HHS DIVISION ELDER AFFAIRS

Comm. Development/City of Springfield General Fund

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	Actual									
	Expenditures		•		Actual		Estimated		Proposed	
		FY 04		FY 05		03/31/05		06/30/05		FY 06
EXPENDITURE SUMMARY										
Regular Payroll	\$	104,204	\$	104,204	\$	78,153	\$	104,204	\$	104,204
Overtime		-		-		-		-		-
Purchase of Service		-		-		-		-		-
Materials and Supplies		-		-		-		-		-
Intergovernmental		-		-		-		-		-
Other (TRAVEL)		-		-		-		-		
Capital Outlay		-		-		-		-		-
Total	\$	104,204	\$	104,204	\$	78,153	\$	104,204	\$	104,204
						Actual	Estimated		Proposed	
REVENUE SUMMARY	7				FY 04		FY 05		FY 06	
Non General Fund										_
Grants					\$	104,205	\$	104,205	\$	-
Reimbursements						-		-		-
Total Non General Fund					\$	104,205	\$	104,205	\$	-
General Fund										
General Fund Fees					\$	-	\$	-	\$	-
General Fund Contribution				(1)		(1)		104,204		
Total General Fund					\$	(1)	\$	(1)	\$	104,204
Total					\$	104,204	\$	104,204	\$	104,204
					Actual		Estimated		Proposed	
FUNDED POSITIONS/FTEs						FY 04		FY 05		FY 06
Senior Center Director						3.00		3.00		3.00
DEA Director						0.20		0.20		0.20
Total						3.20		3.20		3.20
Appropriation Control									\$	104,204